Please let me know who I should be in contact with to troubleshoot the issues of ERMA ingesting the Response Manager Feeds.

Thanks. Janine

From: Robb Wright [mailto:robb.wright@noaa.gov]
Sent: Wednesday, August 30, 2017 3:20 PM
To: Latham (Polinko), Janine <Janine.Latham@WestonSolutions.com>; JB Huyett - NOAA Affiliate <jb.huyett@noaa.gov>
Cc: Brescia, Nicolas <brescia.nicolas@epa.gov>; Latham, Benjamin <Benjamin.Latham@WestonSolutions.com>; Loesel, Matthew <loesel.matthew@epa.gov>; Renn Hanson <rennh@genwest.com>; jay.coady <jay.coady@noaa.gov>
Subject: Re: Hurricane Harvey ESF 10 Response: Response Manager access and account update

I went to the CG Viewer (https://gis.eparm.net/r6/HurricaneHarveyUSCG/) to request access, but that function gives a blank page.

For ERMA, if there are services, ArcGIS REST MapServer/imageserver services or WMS, we can quickly bring them into ERMA. ERMA can bring in a protected service using Esri's tokenized setup. We will use that token on our proxy server so all requests go through ERMA to the user. In addition, with or without a tokenized approach, we can lock the viewership down to these categories:
   - Responder - this includes local, state, fed, NGOs, etc - anyone who is involved in response work who has been vetted by our team.
   - state/local - higher than general responder, but not including federal access
   - Federal - any Federal user

If there is a way for me to generate an account to review the data/services available, let me know.

Thanks,

Robb

On 8/30/2017 2:35 PM, Latham (Polinko), Janine wrote:

JB we have services available. I have cc'd Eric. We will get with Robb and Jay and discuss it.

From: JB Huyett - NOAA Affiliate [mailto:jb.huyett@noaa.gov]
Sent: Wednesday, August 30, 2017 1:16 PM

To: Latham (Polinko), Janine <Janine.Latham@WestonSolutions.com>
Cc: Brescia, Nicolas <brescia.nicolas@epa.gov>; Latham, Benjamin <Benjamin.Latham@WestonSolutions.com>; Loesel, Matthew <loesel.matthew@epa.gov>; Renn Hanson <rennh@genwest.com>; Robb Wright - NOAA Federal <robb.wright@noaa.gov>; jay.coady <jay.coady@noaa.gov>
Subject: Re: Hurricane Harvey ESF 10 Response: Response Manager access and account update

Janine,
Thanks, resetting passwords now.

Also wanted to see about a feed to ERMA from Response Manager, I know we've done this before but couldn't remember what worked best for you all. I've CC'ed Robb Wright and Jay Coady who have more power than I on that front.

On Wed, Aug 30, 2017 at 12:00 PM Latham (Polinko), Janine <Janine.Latham@westonsolutions.com> wrote:

> Hi Guys. Fancy hearing from you.
>
> Ok Here's the deal you need to get updated. The version you have is connected to an old database.
>
> Go to NDOW.Net and run through the Installation SOP attached.
>
> We currently have response specific viewer for USCG services
>
> You use your Response Manger login will get you into the viewer.
>
> https://gis.eparm.net/r6/HurricaneHarveyUSCG/
>
> let me know with questions.
>
> Janine
>
>
> **From:** JB Huyett - NOAA Affiliate [mailto:jb.huyett@noaa.gov]
> **Sent:** Wednesday, August 30, 2017 10:04 AM
> **To:** Latham (Polinko), Janine <Janine.Latham@WestonSolutions.com>
> **Cc:** Brescia, Nicolas <brescia.nicolas@epa.gov>; Loesel, Matthew <loesel.matthew@epa.gov>; Latham, Benjamin <Benjamin.Latham@WestonSolutions.com>; Renn Hanson <rennh@genwest.com>
> **Subject:** Hurricane Harvey ESF 10 Response: Response Manager access and account update
>
> Janine,
> Hope you're well. Just was over meeting with the NDOW group at the Al Amin

Shriner's facility in Corpus. I'm based out of the command post in Robstown with the USCG and want to get Response Manager up and visible here.

Wanted to get Renn Hanson and I's accounts updated. Also the version of RM I have is V637, is that the most up to date? Thanks.

JB

--
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